## **ORIGINAL ARTICLE**

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# Sensory retraining: burden in daily life related to altered sensation after orthognathic surgery, a randomized clinical trial

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#### **Structured Abstract**

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**Objective** – Assess the long-term effect of sensory retraining exercises, age, gender, type of surgery, and pre-surgical psychological distress on patients' perception of the interference related to altered sensation 2 years after orthognathic surgery.

**Setting and Sample Population** – A total of 186 subjects with a developmental dentofacial disharmony were enrolled in a multicenter randomized clinical trial: one center was a community-based practice and the other a university-based center.

*Methods and Materials* – Subjects were randomly allocated to two groups: standard of care mouth opening exercises after BSSO or a progressive series of sensory retraining facial exercises in addition to the opening exercises. At 1, 3, 6, 12, and 24 months after surgery, subjects scored unusual feelings on the face, numbness, and loss of lip sensitivity from 'no problem (1)' to 'serious problem (7)'.

A marginal proportional odds model was fit for each of the ordinal outcomes. **Results** – Up to 2 years after surgery, the opening exercise only group had a higher likelihood of reporting interference in daily activities related to numbness and loss of lip sensitivity than the sensory retraining exercise group. The difference between the two groups was relatively constant. Older subjects and those with elevated psychological distress before surgery reported higher burdens related to unusual facial feelings, numbness, and loss of lip sensitivity (p < 0.02).

**Conclusion** – The positive effect of sensory retraining facial exercises observed after surgery is maintained over time. Clinicians should consider the patient's age and psychological well-being prior to providing pre-surgical counseling regarding the impact on daily life of persistent altered sensation following a mandibular osteotomy.

**Key words:** age; altered sensation; orthognathic surgery; psychological well-being; sensory retraining

## Introduction

Patients who have orthognathic surgery routinely accept short-term risks and discomforts, such as changes in facial sensation, with the expectation of long-term benefits in quality of life. Although the proportion of patients who experience altered sensations decreases over time after surgery, > 60% of patients who have a bilateral sagittal split osteotomy report some form of persistent altered sensation (1) defined as an altered sensation that persists for at least 6 months after surgery (2) or a difference from the sensation experienced before surgery (3). The lack of treatment options to enhance nerve recovery or to promote accommodation to a sensory deficit is unfortunate because patients with persistent altered sensation tend to report more difficulties with orofacial function and with daily activities long term after surgery (4–7).

Recently, we have shown that sensory retraining or sensory reeducation, consisting of a set of simple facial exercises performed daily, is an effective cognitive behavioral therapy for reducing subjects' perceptions of the burden associated with negative altered sensations in the short term after mandibular ostetomy (8). At 6 months after surgery, subjects who performed the sensory retraining exercises reported less problem related to residual numbress and loss of lip sensitivity than those subjects who performed only the standard of care mouth opening exercises (8). This difference between the two exercise groups appears to be related to the difference in how the 'retrained' individual experiences or interprets tactile stimuli rather than any difference in nerve recovery or repair (9). The positive effect of the sensory retraining persisted even after the exercises were stopped. At 2 years after surgery, patients who performed only the opening exercises were significantly more likely to report the presence of an altered facial sensation than those who used both the sensory retraining exercises and the opening exercises (10).

Other factors may also affect how a patient perceives an alteration in sensation. Older patients are more likely to report persistent neurosensory deficit (10–12) and to experience functional deficits than younger patients (13). Psychological distress, particularly depression and anxiety, has been associated with elevated pain and decreased satisfaction following a diverse variety of surgical procedures (14). For orthognathic surgery patients, psychological distress prior to surgery has been shown to negatively influence patients' perceptions of their recovery after surgery (15) and their perception of their oral health and quality of life in the longer term (2 years) after orthognathic surgery (16). The aims of this analysis were twofold: first, to assess whether sensory retraining exercises, performed only for the first 6 months after surgery, have a long-term effect on patient self-report of daily life interference related to altered sensation and second, to assess whether age, gender, the type of surgery, or pre-surgical psychological distress may affect patients' perception of daily life interference long term.

## Methods Subjects

## Subjects

Subjects were recruited from the Oral and Maxillofacial Surgery Clinic at the University of North Carolina at Chapel Hill (UNC) or from University Oral Maxillofacial Surgery in Charlotte, NC, a community-based practice. Consecutive patients, age 13-50, who were scheduled for a bilateral sagittal split osteotomy alone or with LeFort I osteotomy to correct a severe malocclusion and/or a developmental disharmony between December 2001 and April 2005 were enrolled in a multicenter, doubleblind, two-arm parallel group, stratified block randomized controlled clinical trial. The clinical trial was designed to evaluate the effects of sensory retraining, a non-invasive rehabilitative therapy, on nerve recovery and patients' perception of altered sensation following orthognathic surgery. Within the stratification factors (number of jaws and genioplasty), subjects were randomized to receive either instruction on standard opening exercises only after surgery or the opening exercises plus a 3-level progressive series of sensory retraining facial exercises. The progressive series of facial exercises was designed to increasingly challenge patients to discriminate moving from non-moving touch (1 week post-surgery); the orientation of moving touch  $(\sim 1 \text{ month post})$ ; and the direction of moving touch (3 months post). Subjects were instructed to perform the exercises first in front of a mirror and then to practice visualization with their eyes closed. The opening only exercise program was based on current clinical practice at our institution. Details of the sensory retraining trial and exercise protocol are described in Phillips et al. (8).

#### **Outcome measures**

Prior to surgery and at 1, 3, 6, 12, and 24 months following surgery, participants were instructed to report the interference (problem) that unusual feelings on the face, numbness in facial areas, and loss of lip sensitivity had had on their daily life during the past 2 weeks. These three items, theorized to be linked to the hypothesized effect of sensory retraining, were identified prior to the initiation of the trial as primary efficacy outcomes.

For each item, the response could range from 'no problem (1)' to 'serious problem (7)'. The percentage of patients who reported moderate to severe problem decreased over time creating a highly skewed distribution of responses at 12 and 24 months. For this reason, the responses to each item at each visit were rescaled reducing the 7-point scale to 3, with 1 = no problem, 2 = original 2,3,4, little to somewhat of a problem, and 3 = original 5,6,7 moderate to serious problem.

#### **Explanatory variables**

Exercise, time, and the exercise x time interaction were included in all final models. Demographic characteristics of interest were gender and the age at the time of surgery. Age was centered at the overall mean and standardized so that 1 unit represented a decade. Surgical characteristics of interest were type of procedure (BSSO only vs. 2 jaw) and presence of genioplasty.

### Assessment of psychological well-being

Prior to surgery, psychological distress, optimism, and expected discomfort were assessed and examined to determine whether these factors were associated with the patient reported burden from altered sensation. Psychological distress was assessed using the *Symptom Checklist-90 Revised (SCL-90R)* (17). The global severity index, an overall measure that combines information on both the number of symptoms and the intensity of the perceived distress, was calculated and converted, using the non-psychiatric gender and age-specific patient norms, to a standardized T-score (TSGSI).

Optimistic style was measured using the *Life Orientation Test*, a 10-item questionnaire with each item scored on a 4-point scale from 'strongly agree' to 'strongly disagree'. An overall score was calculated as the sum of all items after reversal of negatively worded items (18). The *Post-surgical Sequelae Expectations* subscale of the *Short-term Expectations* Questionnaire has 7 items rated on a seven-point scale reflecting the patient's expected discomfort during the first month after surgery. The 7-point scale for each item ranged from 'expect no discomfort (1)' to 'expect much discomfort (7)' (19).

#### Statistical analysis

In an intent-to-treat framework, marginal proportional odds models with generalized estimating equations and a working independence correlation structure were performed separately for each outcome. As preliminary analyses, models were fit separately for the demographic factors (age and gender), psychological wellbeing factors (psychological distress, optimism, and expected discomfort before surgery), and clinical factors (surgical procedure and presence of genioplasty). Time was included in all of the preliminary models. If the global generalized score test was statistically significant (p < 0.05), those explanatory variables in the set for which the generalized score test was statistically significant after adjusting for all other covariates were included in the final model. In addition, the final model included visit (1, 3, 6, 12, and 24 months), exercise group (the primary explanatory variable), and the timeby-exercise group interaction. The interaction was not statistically significant for any of the outcomes (p > 0.05), and the models were reduced. Model results are given for the final models only.

## Results

Of the 186 subjects enrolled, 94 were in the opening exercise only group and 92 in the sensory retraining with opening exercises group. The subjects were young adults (x = 25.1 years, SD = 11.9). The majority were women (71%) and almost all (93%) were Caucasian. Sixty-one percent had a BSSO only, and 30% had a genioplasty. As expected, based on randomization, the percent of subjects who had a BSSO only or a genioplasty were very similar for the two exercise groups (p > 0.22). The two exercise groups were also similar in terms of average age and percentages of women and Caucasians (p > 0.58). Details of the pre-surgery comparisons of the exercise groups and the two centers were presented previously in Phillips et al. (8).

#### **Unusual feelings**

At 6 months after surgery, approximately half of the subjects in both exercise groups continued to report at least mild interference in everyday life related to unusual feelings in the face or mouth. At 2 years after

*Table 1.* Percent of subjects in each exercise group reporting no, little to somewhat, or moderate to serious problem related to altered sensation

	1 months	3 months	6 months	1 year	2 years
Unusual Feelir	Ig				
% No Proble	em				
Opening	22	30	51	60	66
Sensory	16	43	57	59	67
% Little to					
Somewha	at				
Opening	55	58	47	35	27
Sensory	53	47	37	39	28
% Moderate					
to Seriou	S				
Opening	22	12	2	5	7
Sensory	30	10	5	2	6
Numbness					
% No Proble	em				
Opening	6	12	23	32	36
Sensory	4	19	36	38	44
% Little to					
Somewha	at				
Opening	46	63	68	53	51
Sensory	42	62	51	54	45
% Moderate					
to Seriou	S				
Opening	48	25	9	15	13
Sensory	53	19	13	8	10
Loss of Lip Se	nsitivity				
% No Proble	em				
Opening	21	33	38	55	58
Sensory	21	39	56	66	67
% Little to					
Somewha	at				
Opening	48	49	55	36	32
Sensory	46	46	34	27	24
% Moderate					
to Seriou	S				
Opening	31	18	7	9	10
Sensory	34	16	10	8	9

surgery, those reporting interference had decreased to roughly one-third (Table 1). In the preliminary analyses, the global test for the surgical characteristics was not statistically significant (p = 0.14), while the global tests for the demographic characteristics and psychological well-being were significant (p < 0.0001). Age (p < 0.0001), psychological distress (p < 0.0001), and optimism (p = 0.002) contributed to the variability in the subject's perception of problems with unusual feelings after adjusting for other factors in the respective preliminary models. The pattern of responses for the two exercise groups over time was similar (Fig. 1). In the final model, the two exercise groups did not differ significantly in the overall likelihood of reporting no problem associated with unusual feelings (p = 0.94). Age, psychological well-being, and time were statistically significant (Table 2). Older patients and those who had elevated psychological distress before surgery were more likely to report interference related to unusual feelings (Figs 2 and 3).



*Fig. 1.* Estimated Likelihood of "No Problem" related to Unusual Feelings by Exercise Group.

*Table 2.* The generalized score test results from the final model examining interference in daily life associated with unusual feelings

Effect	DF	Chi-Square	<i>p</i> -value
Age	1	18.02	< 0.0001
Global severity index	1	17.33	< 0.0001
Optimism	1	2.98	0.0844
Sensory Retraining	1	0.01	0.9353
Time	4	101.43	< 0.0001



*Fig. 2.* Estimated Likelihood of "No Problem" related to Unusual Feelings for Three Age Groups.



*Fig. 3.* Estimated Likelihood of No "Problem" related to Unusual Feelings for Subjects who self-reported Below Average, Average, and Elevated Psychological Distress before Surgery.

#### Numbness

By 2 years after surgery, 36% of the opening only group reported no problem related to numbness in facial areas or around the mouth compared to 23% at 6 months after surgery. For the sensory retraining group, 44% reported no problems with numbness at 2 years after surgery, compared to 36% at 6 months (Table 1). In the preliminary analyses, the global test was statistically significant for all three sets of explanatory factors (demographic, p < 0.0001; psychological, p < 0.0001; clinical, p = 0.05). Although optimism

*Table 3.* The generalized score test results from the final model examining interference in daily life associated with numbness

Effect	DF	Chi-Square	<i>p</i> -value
Age	1	11.55	0.0007
Global severity index	1	9.45	0.0021
Optimism	1	3.32	0.0684
Expectations	1	3.50	0.0615
Genioplasty	1	2.84	0.0919
Sensory Retraining	1	0.87	0.3507
Time	4	99.26	< 0.0001

(p = 0.002), expected discomfort (p = 0.03), and the presence of a genioplasty (p = 0.04) were significant contributors to the explanation of the subject's perception of problems with numbress in the respective preliminary analyses, they were not statistically significant contributors in the final model (p > 0.06;Table 3). The group by time interaction was not statistically significant (p = 0.30) indicating that the relative difference between the groups was consistent over time (Fig. 4). The sensory retraining group was more likely to report less interference in daily life associated with numbness than the opening only group but this overall difference was not statistically significant after controlling for the other explanatory variables (p = 0.35). Age, psychological well-being, and time were significantly associated with the level of interference from numbness (Table 3). Older patients and those who reported elevated psychological distress



*Fig. 4.* Estimated Likelihood of "No Problem" related to Numbness by Exercise Group.



*Fig. 5.* Estimated Likelihood of "No Problem" related to Numbness for Three Age Groups.



*Fig.* 6. Estimated Likelihood of "No Problem" related to Numbness for Subjects who self-reported Below Average, Average, and Elevated Psychological Distress before Surgery.

were more likely to report interference from numbness (Figs 5 and 6).

#### Loss of lip sensitivity

At 6 months after surgery, 38% of the opening only group and 56% of the sensory retraining group reported no problem associated with loss of lip sensitivity. At 2 years after surgery, those reporting no problem increased to 58 and 67%, respectively (Table 1). In the



*Fig.* 7. Estimated Likelihood of "No Problem" related to Loss of Lip Sensitivity by Exercise Group.

preliminary analyses, the global test was not statistically significant for clinical factors (p = 0.14) but was for both demographic and psychological factors (p < 0.0001). Although optimism (p = 0.003) and expected discomfort (p = 0.02) were statistically significant contributors in the preliminary models, they were not in the final model (p > 0.06). The exercise group by time interaction was not statistically significant (p = 0.64), indicating that the difference between the exercise groups was consistent over time (Fig. 7). Over the long-term recovery period, the sensory retraining group was more likely to report less interference associated with loss of lip sensitivity than the opening only group, although this difference was not statistically significant (p = 0.16) after adjustment for age and psychological distress. Consistent with unusual feelings and numbness, only age, psychological wellbeing, and time were statistically significant contributors to the explanation of the overall variability in the subject's perception of problems or interference in daily life related to loss of lip sensitivity (Table 4). Older patients and those who reported elevated psychological distress before surgery were more likely to report interference (Figs 8 and 9).

## Discussion

The demographic characteristics of the patients who participated in this study were representative of patients who have orthognathic surgery in the 'Stan-

*Table 4.* The generalized score test results from the final model examining interference in daily life associated with loss of lip sensitivity

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Fig. 8. Estimated Likelihood of "No Problem" related to Loss of Lip Sensitivity for Three Age Groups.



*Fig. 9.* Estimated Likelihood of "No Problem" related to Loss of Lip Sensitivity for Subjects who self-reported Below Average, Average, and Elevated Psychological Distress before Surgery.

dard Metropolitan Areas' of the university and community-based practices that participated in this study. The generalizations, though, may not apply to non-Caucasians.

The sensory branches of the trigeminal nerve carry information about facial movements, pressures, and expressions to those areas of the cerebral cortex that underlie recognition and discrimination of skin stimuli, i.e., 'how the face feels'. The primary efficacy results at 6 months (8) and these longer term recovery analyses at 24 months after orthognathic surgery indicate that for patients who experience an acute nerve injury, as is highly likely during a mandibular osteotomy, the simple, non-invasive sensory retraining facial exercises, which require only an inexpensive cosmetic brush and a mirror, are an effective cognitive behavioral therapy to promote accommodation to a sensory deficit on the face. At 6 months after surgery, patients who participated in the sensory retraining exercise protocol reported less objectionable impression or burden associated with altered sensation on the face (8) and were more adept at perceiving touch (accommodation) even though there was no improvement in the ability to discriminate two distinct points of contact from one (nerve recovery) (20). The 2- year follow-up results indicated that the overall effect of the sensory retraining exercises continued even after the exercises had been discontinued. The proportion of patients who reported the presence of altered sensation decreased over time in both exercise groups, but the proportion who reported residual deficit was significantly lower for those patients who participated in the sensory retraining protocol (10). This result does not necessarily reflect a difference in actual nerve recovery but more likely reflects the sensory retraining patients' accommodation to any residual sensory deficit and desensitization to the altered sensation (21). Whether this positive benefit is generalizable to individuals who experience facial altered sensation from sources other than acute nerve injury is not known.

An important component of the retraining exercises is the visual feedback provided by performing the exercises in front of a mirror. This elicits two different sensory events, the sensation of the brush on the facial skin and the sight of the brush on the face. Recent experimental studies have shown that viewing a body surface can directly enhance tactile perception and detection (22, 23) even when the 'touch' is not physical but a mirrored reflection (24, 25). It may be that encouraging patients to perform the sensory retraining exercises with a small handheld mirror for a short period of time, perhaps 1 min, 6–10 times/day would be as or more effective than the exercise protocol used in the clinical trial ( $\sim$ 10 min 3 times/day) (8).

Younger patients were more likely to report less interference related to altered sensation regardless of the exercise program used. In general, younger patients are more likely to report better post-surgical oral health (26) and less functional deficit associated with altered sensation than older patients (13). Whether these findings are a result of cognitive or physiological differences between younger and older patients is not known. These results suggest that pre-surgical counseling regarding the likelihood of a persistent altered sensation should be modified depending on the subject's age.

Patients who did not report elevated psychological distress prior to surgery were more likely to report less interference. Psychological status as indicated by the GSI score on the SCL-90-R, the same measure used in this study, was reported as having a direct influence on oral health with elevated distress scores associated with poorer post-surgical oral health even at 2 years after surgery (26). The findings from this and previous studies (15) including patients who were psychologically distressed prior to orthognathic surgery are congruent with the findings from studies on diverse surgical procedures (27, 28). Patients who are psychologically distressed prior to surgery tend to report more discomfort or difficulty with symptoms, general health, and overall recovery in the first few months after surgery than those who are not distressed. A recent evidence-based literature review (14) on clinical recovery concluded that the 'preoperative consideration of attitudinal (expectations, optimism) and mood (anxiety, depression) factors will assist the surgeon in estimating both the speed and extent of recovery'. These findings highlight the importance of improving patient management strategies for orthognathic surgery patients who report symptoms of psychological distress before surgery.

Everyone is faced with daily stressors that can influence mood and psychological well-being. Add for patients the anxiety of a surgical procedure with general anesthesia, concerns about recovery and finances and it is not surprising that in general, orthognathic surgery patients tend to exhibit higher levels of anxiety than non-patients (29) and elevated interpersonal sensitivity (30, 31). Orthodontists and oral and maxillofacial surgeons should expect that approximately 15-20% of orthognathic surgery patients will be psychologically distressed prior to surgery. These percentages have been reported previously in clinical studies (30, 32) and mirror that in the general population (33, 34). For these reasons, standardized screening is recommended as a routine part of the pre-surgical evaluation of a patient who is a candidate for orthognathic surgery. Psychological distress, as indicated on a self-report assessment such as the SCL-90R, can alert the orthodontist or the surgeon to explore those areas that may complicate or interfere with a patient's treatment and recovery from surgery.

During the post-surgical orthodontic treatment phase, the orthodontist will have the most frequent clinical contact with the patient and may be asked for advice and counsel regarding the resolution of altered sensation. Orthodontists and oral and maxillofacial surgeons are encouraged to provide orthognathic surgery patients, particularly those who have a mandibular osteotomy, with these simple facial exercises, which require only an inexpensive cosmetic brush and a mirror. The exercises could be explained to patients before surgery and a reminder included in a letter or telephone call after surgery.

## Conclusion

The findings from this randomized clinical trial indicate that

- Sensory retraining exercises provide an overall longterm benefit following mandibular osteotomy.
- Older patients and patients who report elevated psychological distress prior to surgery have a greater likelihood of reporting that persistent altered sensation has a negative effect on daily life activities.

# Clinical relevance

For patients who experience an acute injury to the inferior alveolar nerve, sensory retraining exercises, a non-invasive set of cognitively based facial exercises, provide an overall long-term benefit in terms of accommodation to altered sensation, particularly hypoesthesia. Older patients and patients who report elevated psychological distress prior to mandibular osteotomy have a greater likelihood of reporting that persistent altered sensation two years after surgery has a negative effect on daily life activities.

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